

Ergotron Product Bulletin

April 26, 2022

Product Update: StyleView® Power Cord Upgrade Kits

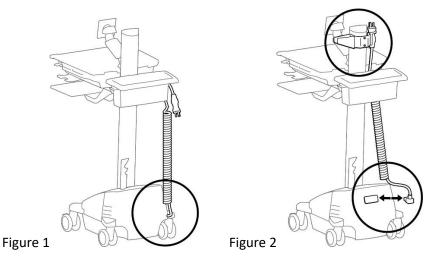
At Ergotron, Inc., we are dedicated to continuous improvement and the best customer experience with our products. As part of our commitment to professional-grade solutions, we're proactively offering power cord upgrade kits for our popular StyleView 42/44 medical carts.

These optional kits help support safety initiatives and fleet uptime, bringing peace of mind to IT and facilities teams while driving cost savings and a stronger ROI.

Background:

In some cases, original power cords (figure 1) can be stretched longer than recommended. If stretched repeatedly and beyond normal use, carts may develop stress fractures at the base that may expose wiring. Overly stretched cords may also pose a tripping hazard. The Occupational Safety and Health Administration (OSHA) requires users to inspect cords before each use to ensure they are not worn or damaged and discontinue use if there is any cord damage.

Based on current customer workflows, we recommend inspecting each cart for potential damage and installing a <u>LiFe or SLA cart cord upgrade kit</u> (figure 2). These easy-to-install kits keep cords out of the way to help prevent fraying or trip hazards. They create a universal detachable system for easy cord access and replacement that supports long-term time savings and efficiencies. A standalone power cord hook and scanner holder is also available.



Customer Replacement Plan:

Kits can be self-installed or via a service plan or service SKU. Installing the kit is a simple process, takes less time than replacing a hardwired cord and sets fleets up for easy swapping and interchangeability in the future.

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www.ergotron.com | North America: 1-800-888-8458 | Europe: +31 (0)33-45 45 600

APAC: apaccustomerservice@ergotron.com | China: 400-120-3051 | Japan: japansupport@ergotron.com



Contact Ergotron Customer Service to help guide you through this process.

Please note that in the future, new purchases will automatically include these enhanced design features.

Contact Information:

If you have any immediate questions or need assistance with this process, please contact the <u>Ergotron</u> <u>Customer Care Team</u>.

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