

## Loctek Limited Warranty

This limited warranty offered by Loctek covers defects in material or workmanship in new Loctek products. This warranty extends to the original purchaser only and is non-transferable. Only consumers purchasing Loctek products from authorized Loctek retailers or resellers may benefit from our limited warranty.

### What is Covered?

The Loctek limited warranty covers our products against defects in material or workmanship as follows:

- Loctek Height Adjustable Desk Frames

All height – adjustable desks purchased on or after October 1, 2016 include a 5-year warranty for the frame, and a 3-year warranty for the motor, controller, switch and other mechanisms.

- Loctek Sit-Stand Desktop Workstations

All standing desks purchased on or after October 5, 2016 include a 5-year warranty for the frame and medium-fiber desktop, and a 3-year warranty for gas spring system and mechanisms.

- Loctek Desk Bikes

All desk bikes purchased on or after October 5, 2016 include a 3-year warranty for the frame, and a 1-year warranty for the electronics and other mechanisms.

- Accessories

All monitor mounts purchased on or after October 5, 2016 include a 5-year warranty for the arms, and a 3-year warranty for gas spring system and mechanisms.

### What are your Remedies?

Loctek will replace at no charge to the consumer the defective parts only or, at Loctek's option, replace any product or part of the product that is defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Loctek is unable to provide a replacement and repair is not practical or cannot be completed in a timely fashion, Loctek may elect to refund the purchase price in exchange for the return of the product. In the rare event that your Loctek product is defective, we will provide you with a replacement item shipped at no cost to you within the continental United States. The shipping method for replacement products is FedEx Ground, but expedited shipping is available if you choose to pay the additional expense. In addition, you will need to pay the shipping costs if any products need to be shipped to you at an address outside the continental United States.

**REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. LOCTEK NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT.**

### What is Not Covered?

Our limited warranty does not cover any problem that is caused by:

1. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
2. Conditions, malfunctions or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
3. Accessories, connected materials and products, or related products not manufactured by Loctek.
4. Conditions, malfunctions or damage resulting from failure to follow the instructions and guidelines relating to the product's intended use.

Our limited warranty is void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external cover).

### How to File a Claim?

In order to receive the benefit of our limited warranty, you need to process your claim in compliance with the terms of this limited warranty and follow proper return procedure. To request warranty service, please contact customer service via email at [contact@Loctek.com](mailto:contact@Loctek.com) or toll free at 855-421-2808. You will need to provide the sales receipt or other evidence of the date and place of purchase for your Loctek product.

### Implied Warranties and Limitation of Damages

**EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY, AND LOCTEK SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF LOCTEK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.** Some jurisdictions do not allow limitations on the duration of an implied warranty or the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitations or exclusions may not apply to you.

### Governing Law

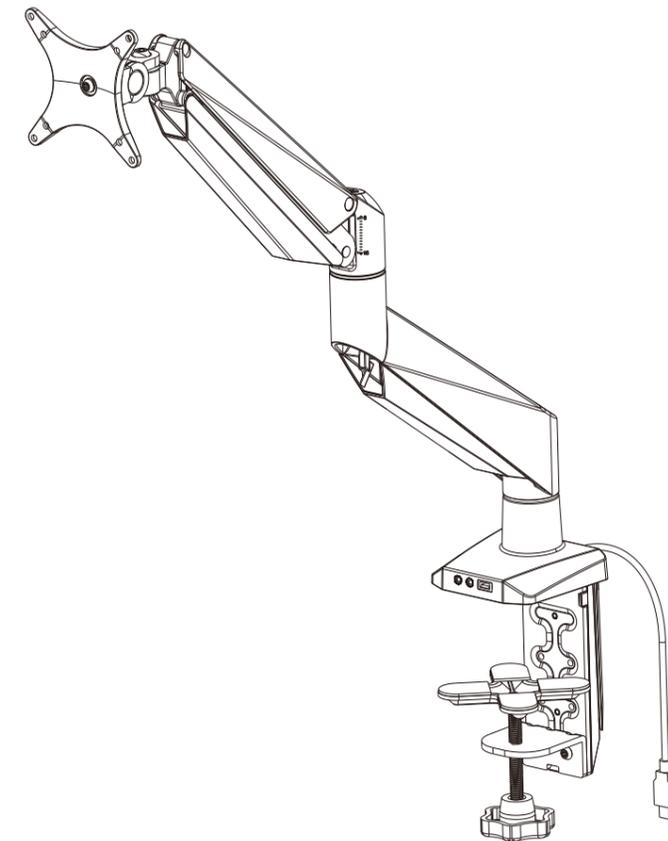
This Warranty shall be governed by the laws of the State of California, USA, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

### How State Law Applies

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

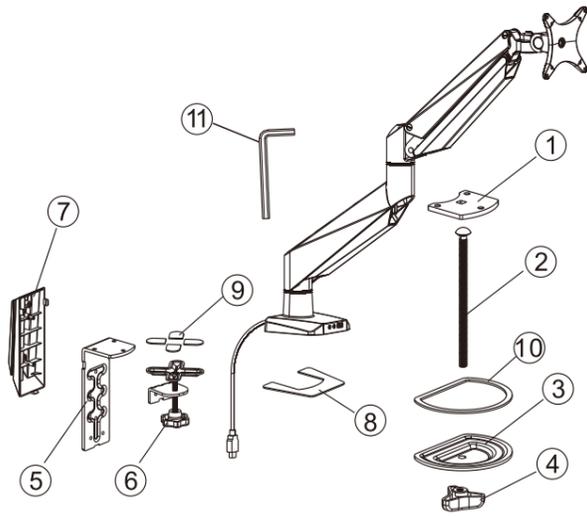


## Installation Guide Item No. D7L



## Package Included

### (A) Parts Included



Installation parts required for Two optional installation methods are different:

#### Option I :

- ⑤ Bottom support 2 x1
- ⑥ Clamp Knob x1
- ⑦ Cable cover x1
- ⑧ Anti-slip rubber 1 x1
- ⑨ Anti-slip rubber 2 x4
- ⑪ 6x6mm Allen key x1

#### Option II :

- ① Bottom support 1 x1
- ② Screw x1
- ③ Pressure plate x1
- ④ Knob nut x1
- ⑩ Anti-slip rubber 3 x1
- ⑪ 6x6mm Allen key x1

### (B) Attachment Screw Set

- |  |  |  |   |
|--|--|--|---|
| A.   | B.   | C.   | D.  |
| M4 x12mm<br>(4 PCS)  | M5 x12mm<br>(4 PCS)  | M6 x12mm<br>(3 PCS)  | M6 x14mm<br>(2 PCS)   |
| E.  | F.  | G.  |   |
| 6.5 x13 x 2.0<br>washer<br>(8 PCS)   | 4 x 4 Hex key<br>(1 PC)  | 5 x 5 Hex key<br>(1 PC)  |   |

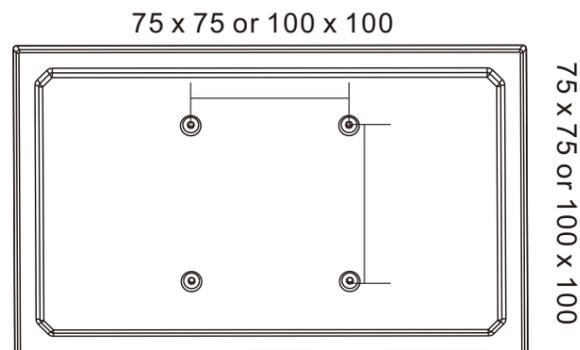
### (C) Tools Needed for Assembly



## Installation Steps

### STEP 1: Preparations before installing monitor

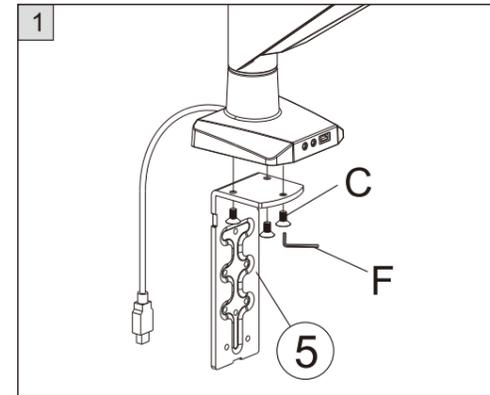
1. Verify that your monitor has VESA mounting holes spaced either 100 x 100mm or 75 x 75mm apart; if it does not, the monitor cannot be mounted to this product without the use of an adapter (not included).
2. Remove your monitor's original base and/or any backplate covering the mounting holes. Be careful not to scratch the screen.



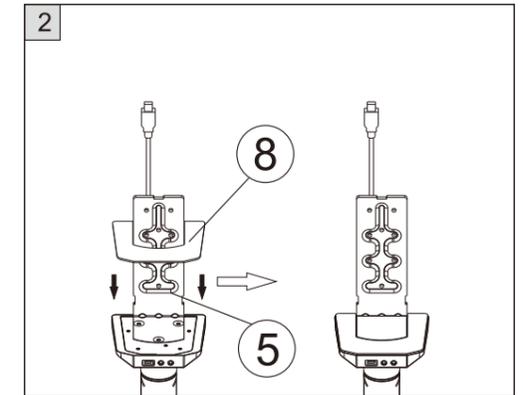
## STEP 2 - Option I : Clamp Installation Method

This option is for desk without a grommet hole.

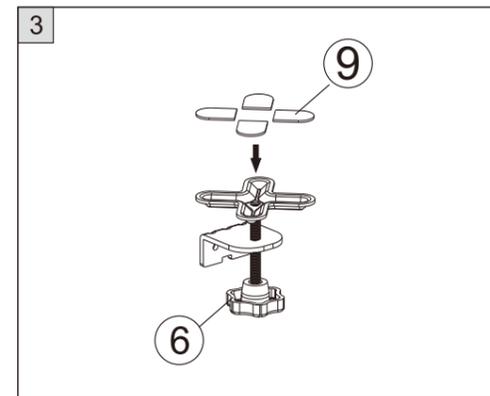
▲ For table thickness: 0.98" - 4.7" (25 - 120mm) select appropriate hole in bottom support according to the desk thickness



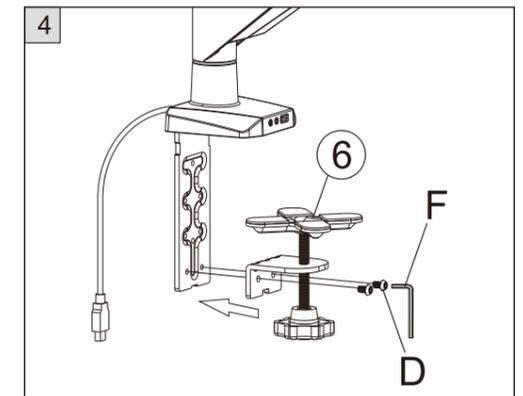
1. Attach the bottom support 2 (5) to the tube by tightening screws (C) with 4 x 4 mm hex key (F).



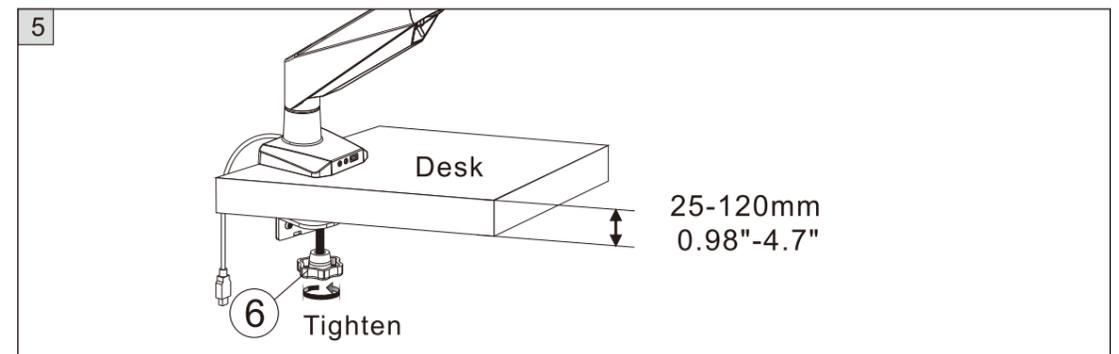
2. Turn the mount upside-down and put anti-slip rubber 1 (8) onto the bottom support 2 (5).



3. Put anti-slip rubber 2 (9) onto the top of knob (6).



4. Attach the knob (6) to the bottom support 2 (5) using M6 x14 mm screw (D). See note below on selecting the correct screw hole.

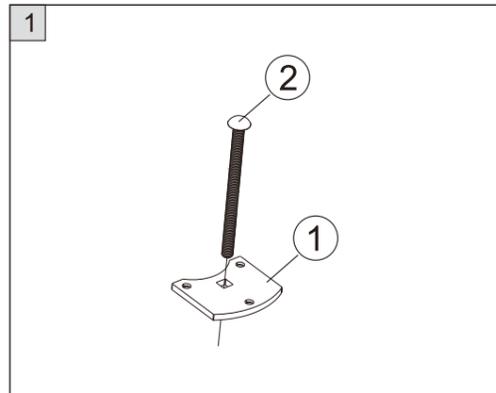


5. Position the bottom clamp against desk surface and fully tighten clamp knob (6).

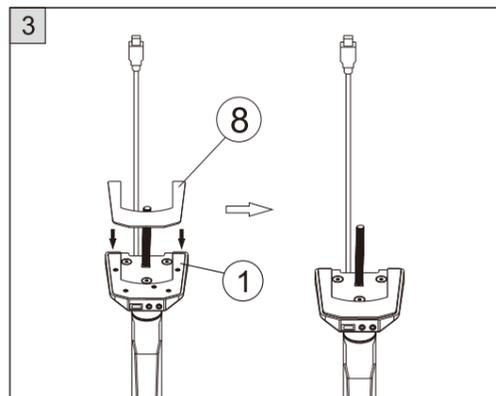
Installation parts required: ⑤⑥⑦⑧⑨⑪

## STEP 2 - Option II: Grommet Installation Method

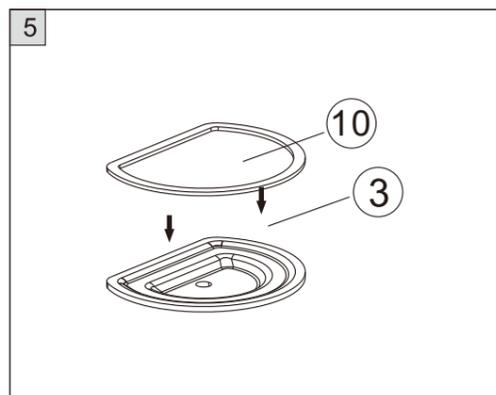
This option is for desk with a grommet hole.



1. Insert the screw (2) into the hole of the bottom support 1 (1).

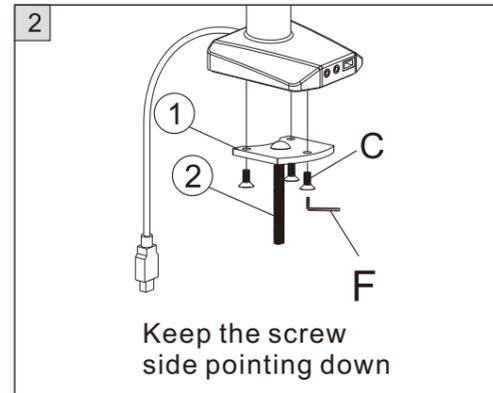


3. Turn the mount upside-down and put anti-slip rubber 1 (8) onto the bottom support 1 (1).

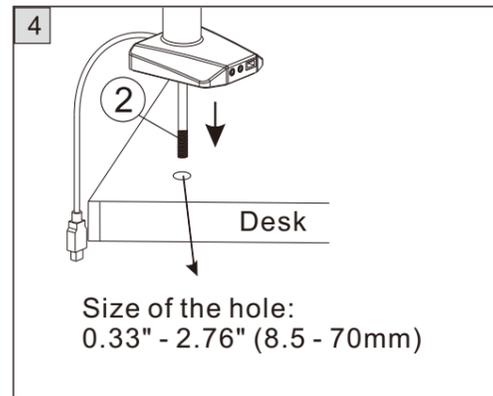


5. Attach anti-slip rubber 3 (10) onto the Pressure plate (3).

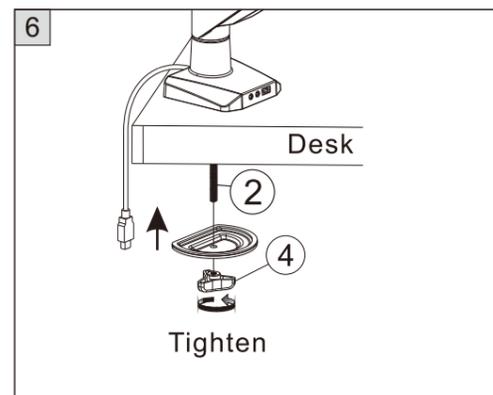
▲ For table thickness: 0.98" - 3.94"  
(25 - 100mm)



2. Attach the bottom support 1 (1) to the base by tightening screws (C) with 4 x 4 mm hex key (F).  
Keep the screw side pointing down



4. Insert screw (7) into desk grommet.  
Size of the hole:  
0.33" - 2.76" (8.5 - 70mm)

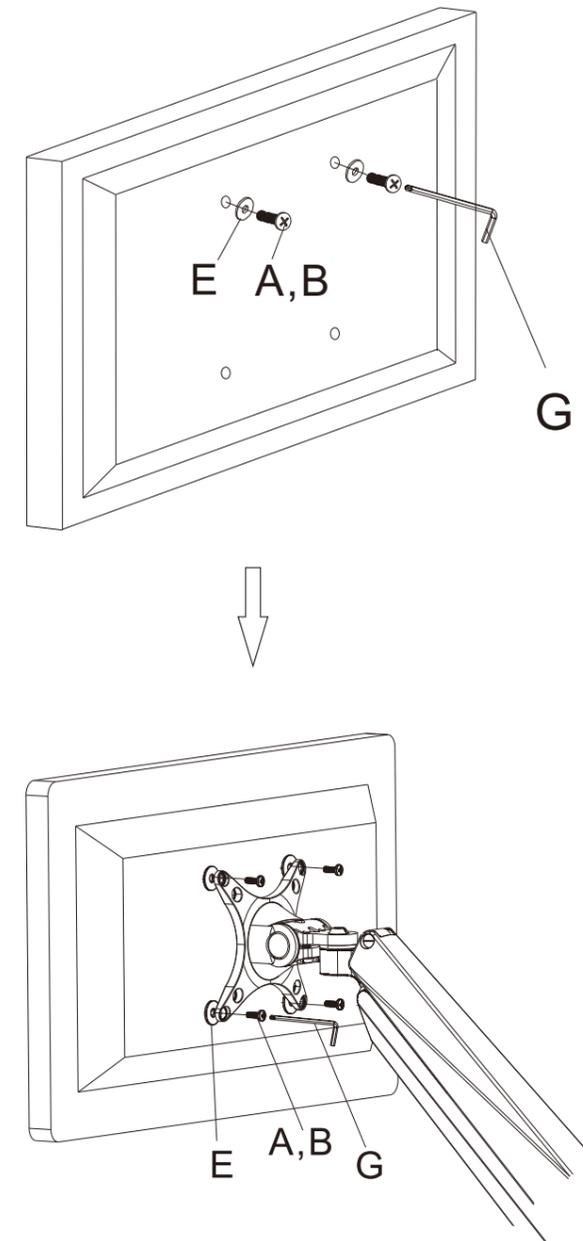


6. Screw in the Pressure plate with the butterfly knob (4).  
Tighten

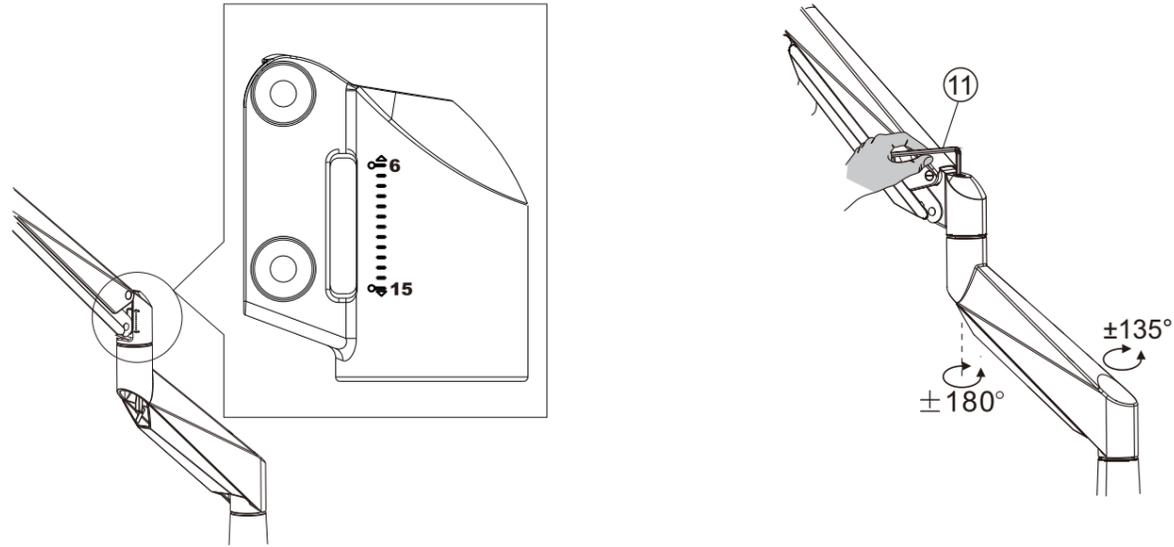
Installation parts required: ⑤⑥⑦⑧⑨⑩⑪

## STEP3: Install Monitor

1. Add washers (E) to appropriate screws (A/B) depending on monitor screw hole size.
2. For 100 x 100mm pattern holes ONLY, loosely install screws to the top two holes of the monitor first, then slide the screws into the top grooves of the monitor plate. This will make it easier to install the final two screws.
3. For 75 x 75mm pattern holes, you may need to ask someone else to hold the monitor up while you install it to the mount.
4. Ensure all screws are securely hand tightened only before use.

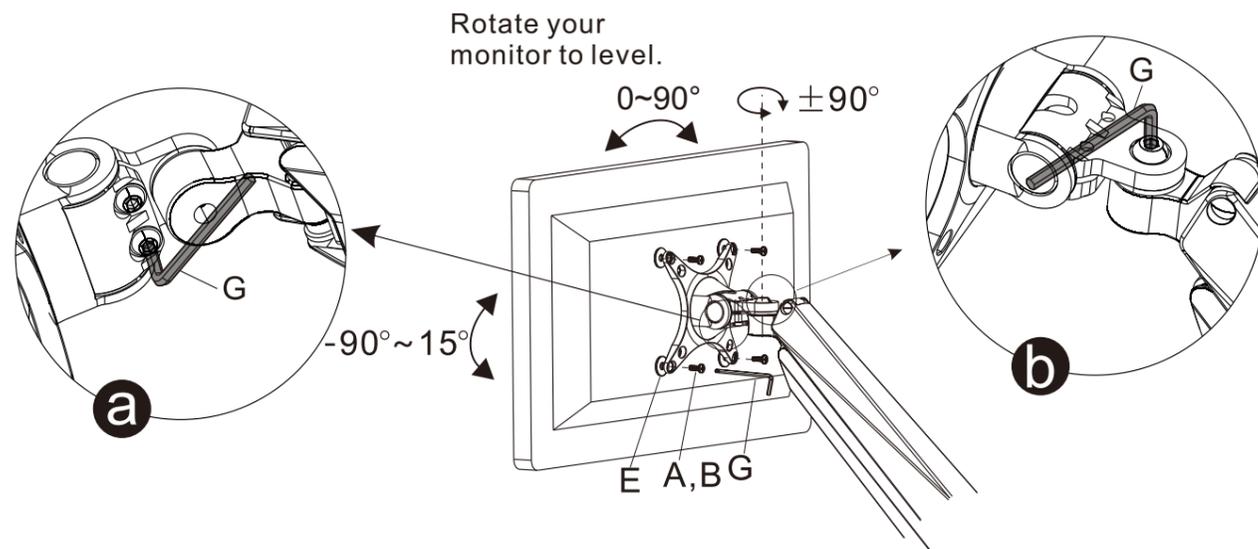


## STEP 4: Adjust Monitor Counterbalance



1. The mount has a visible force adjustment window showing its current tension level (6-15kg, equals to 13-33lbs). For best results, roughly adjust the red line to the weight of your monitor before fine tuning the tension.

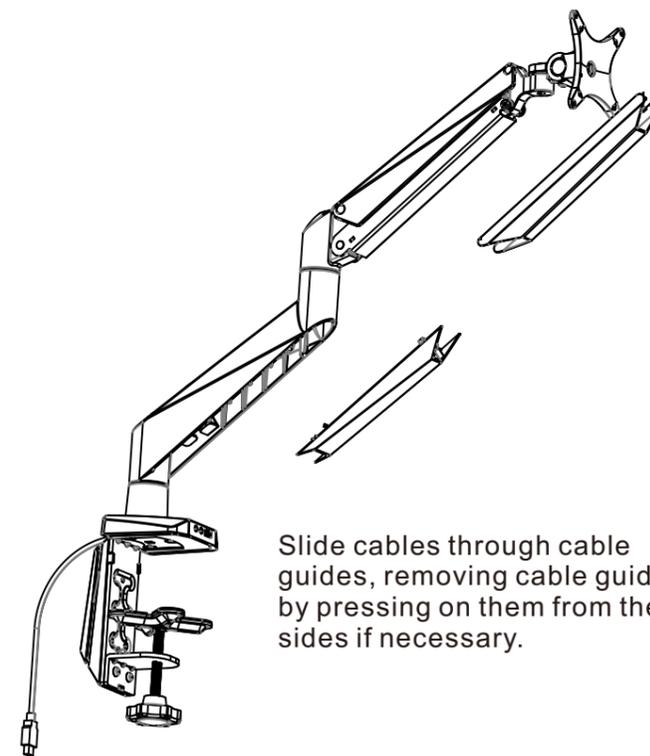
2. Adjust bolt in arm joint to control monitor height. If monitor raises or lowers on its own, turn bolt to adjust tension according to your monitor weight (turn in "+" direction if monitor keeps lowering; turn in "-" direction if monitor keeps raising).



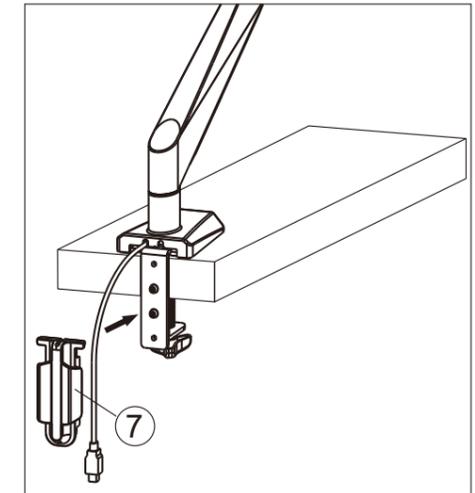
a. Adjust bolts behind and under monitor plate to control monitor tilt. Tighten if monitor keeps tilting forward on its own.

b. Adjust bolt behind and above monitor plate to control monitor swivel. Tighten if monitor keeps swiveling around on its own.

## STEP 5: Cable Management



Slide cables through cable guides, removing cable guides by pressing on them from the sides if necessary.



If you are using grommet installation method (option II), then, pass cables through the slots in cable cover (7) and attach cable cover to bottom support B (5).

### CAUTION

This product contains small items that could be a choking hazard if swallowed. Keep these items away from young children.

- Make sure these instructions are read and completely understood before attempting installation. If you are unsure of any part of this installation, please contact a professional installer for assistance.
- The desk or mounting surface must be capable of supporting the combined weight of the mount and the monitor, otherwise the structure must be reinforced.
- Proper tools must be used. A minimum of two people are required for this installation. Failure to install properly can result in property damage.
- Check joint parts every two months, making sure the screws have not loosened.

This product was designed to be installed on a desk. Before installing, make sure the mount will support the combined load of the equipment and hardware. Never exceed the maximum load capacity 33 lbs (15 kg), or else it may result in product failure.

Note: This product is intended for indoor use only. Use of this product outdoors could lead to product failure.