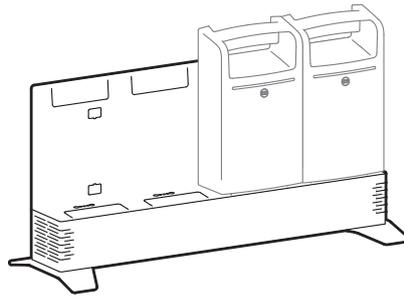


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## LiFeKinnex™ 4-Bay Charger Firmware Update for Devices Already Setup on eKinnex



Read all steps before proceeding.

The PC/Network being used for updating the LiFeKinnex 4-Bay Charger firmware will need access to the following endpoint: <https://ergotron.appspot.com>

Ensure the PC being used for this update meets the following:

- a. Has an internet connection.
- b. Stays powered ON during the setup process that may include a firmware update to the LiFeKinnex 4-bay charger.

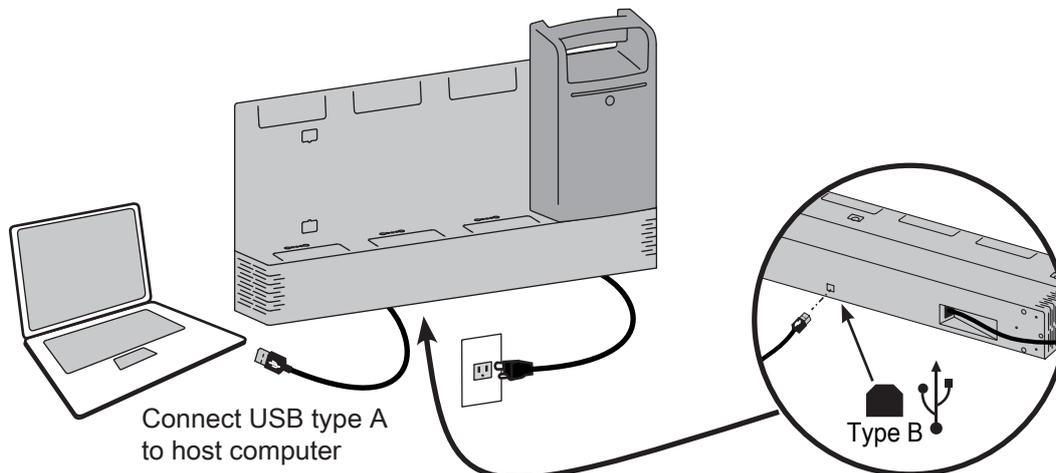
Since the 4-bay charger does not have a display with a power button, it is powered on as long as it is plugged into an AC outlet.

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**1** Install and open the LiFeKinnex software setup tool.

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**2** Connect a USB cable to the 4-bay charger and the other end to the PC running the software setup tool.



- 3** The software setup tool will display a “Processing” dialogue box and use your PC’s internet connection to check for a firmware update.

If prompted that a firmware update is available, click “Yes” to start the firmware update.

When you click “Yes”, the LiFeKinnex 4-bay charger will power off to execute the firmware.

Make sure the 4-bay charger remains plugged in during the firmware update.

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- 4** Once the firmware update is complete, unplug the 4-bay charger power cord from the AC outlet and plug it back in.

It will check again for a firmware update, but this time it will see the charger firmware is up-to-date.

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- 5** In the software setup tool, click on the “Config” tab and enter your WIFI SSID and WIFI PASSWORD followed by clicking the “WRITE ALL” button.

Both of these fields are case sensitive so ensure there are no typos. You should see a “WRITE SUCCESSFUL” confirmation.

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- 6** Unplug the 4-bay charger power cord from the AC outlet and plug it back in.

This will power cycle the 4-bay charger so it can use the network credentials to join your network.

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- 7** Make sure the 4-bay charger is within range of the network.

Upon power up, it will use the credentials that were just programmed to it so it can join this network.

  - a. It may take up to 90 seconds to join the network.
  - b. Use the “Dashboard” on the software setup tool. When you see “WiFi ON” the 4-bay charger has joined the network.

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- 8** Login to your eKinnex web portal to confirm this 4-bay charger is reporting current date and time.

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