



BackApp AS. provides the following warranty, except as limited as described below.

Product Guarantee –

If within 30 days and for whatever reason you are not satisfied with the BackApp Chair, you may return it with a 20% restocking fee based upon purchase price. NOTE: The BackApp Chair must be returned undamaged and in its original packaging. Further note, you, the customer, are responsible for return shipping costs. Please visit our website for more details – www.backapp.com.

Product Warranty

BackApp AS (“BackApp”) warrants the products sold by it, its distributors and its wholesalers to be free from defects in material and workmanship, for a period of five (5) years. Back App’s sole obligation is to repair or replace any part of the product covered by this warranty that arrives broken or fails under normal use as a result of a defect in the material or workmanship.

This warranty extends only to the original purchasers who acquire new product from Back App US, its subsidiaries, or its authorized resellers. Please visit our website for more details on how to apply for a repair – www.backapp.com. NOTE: In order to submit a claim you will need: (i) a copy of the invoice, (ii) a photo(s) of the damaged part(s); (iii) a photo of the label on the chair with the production date and serial numbers; and (iv) a statement in regard to your normal use of the chair.

Any misuse, abuse, or modification to the original product voids the warranty.

The warranty period starts from the date of purchase.

This document inclusively describes all of the warranties given and remedies available with respect to the company’s products and services. Back App, and its subsidiaries and its wholesalers and resellers disclaim any other warranty whether express or implied, statutory or otherwise, in relation to the products.

Back App does not warrant:

- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- failure resulting from normal wear and tear
- pilling of textiles

TO THE EXTENT ALLOWED BY LAW, ANY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED AND TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

BACKAPP SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Applies in US only: Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in the two preceding paragraphs may not apply. This warranty gives the purchaser specific legal rights; however, the purchaser may also have other rights that may vary from state to state.